



Pricing, Delivery, Return and Refund Policy

Upon using our services, you will also be subject to the terms set out in this Pricing, Delivery, Return, and Refund Policy along with the Terms and Conditions, and the Privacy Policy.

Pricing and Availability:

The prices mentioned for all the products listed on the Website and / or the Mobile App at the time of ordering will be the prices charged on the date of the delivery. We may at our sole discretion also offer products at a reduced price for a limited period on the Services. All prices are inclusive of GST unless stated otherwise.

We list availability information for products sold by us on the Website and / or the Mobile App, including on each product information page. However, there may be circumstances where any of the products you order turns out unavailable. We will inform you by email or SMS at the time of processing your order if any products you order turn out to be unavailable.

Please note that dispatch estimates are just estimates, and actual time taken for delivery of the products may vary.

Delivery of the Product:

Ebha Commerce (www.eazycliq.com) currently offers Home delivery for purchases made on its Services. All Orders placed Online at www.eazycliq.com will be delivered at your door step.

In case there is a delay in delivering the order to you – either due to EC's own internal reasons or due to your unavailability – EC is not obligated to compensate you for the inconvenience. You are liable to pay the entire amount of the order before or at the time of delivery.

For Cash On Delivery, if you choose to pay by a credit/debit card or any of the UPI mode at the time of delivery, EC will make its best efforts to receive the order amount through a card swipe machine or UPI mode. However, in the event of any technical issues, you are required to make the payment by cash. You agree to not delay payment or seek further time to make the payment once the order is delivered.

EC reserves the sole right to compensate you for any inconvenience caused. A decision to compensate you for any inconvenience is at the sole discretion of EC and could happen only through digital payments. Any compensation paid by EC will be a separate transaction done through digital payment transfer. You cannot deduct any agreed compensation amount from the order amount.

You agree to pay the entire order amount (net of any returned items) in full at or before the time of delivery. Exceptions cannot be made in any circumstances.

Delivery Time Lines:

The Delivery Timelines may vary due to any of the reasons but EC will put in all the effort to process an order within 24 hours from receiving the order online. Please note all items (including gifts) will be shipped with an invoice mentioning the price.

EC will make its best efforts to service all orders accurately and on time. However, in certain pressing situations (including force majeure), we are unable to fulfill an order we will not compensate you for the delay or the non-delivery of the orders.

Payment: The Product shall not be delivered to you unless you make the payment of the purchase of Product. In making available any of the payment methods on the Services as mentioned, EC will not be responsible or assume any liability, whatsoever in respect of any loss or damage arising directly or indirectly because of:

- ✓ Lack of authorization for any transaction/s, or
- ✓ Exceeding the preset limit offered by participating banks, or
- ✓ Any payment failure arising out of the transaction, or
- ✓ Decline of transaction for any other reason/s

Return & Refunds:

We have a "no questions asked return and refund policy" which entitles all our customers to return the product at the time of delivery if due to some reason they are not satisfied with the quality or freshness of the product. We will take the returned product back with us and issue a credit note for the value of the return products which will be credited to your account on the Site. This can be used to pay your subsequent shopping bills.

Products purchased online from our Services can be returned at the time of delivery upon non-satisfaction of the quality or any such valid reasons.

EC will refund you through the same payment mode that was used to purchase the product online. Refunds for products that were purchased online using Credit cards/Debit Cards/Internet Banking/UPI will be credited back to the bank account. Similarly, refunds for products purchased through Cash (Cash on Delivery) will be made in cash/Wallet/Account Transfer.

In the event of any disputes in this regard, the same shall be referred to courts of competent jurisdiction at Hyderabad, Telangana.

Ebha Commerce reserves the right to alter or modify any of the terms and conditions of this Policy without assigning any reason or providing intimation whatsoever. EC's decision on the above would be final and that you shall abide by the same unconditionally.