



Delivery of the Product: (Delivery Services)

The portal www.eazycliq.com and its corresponding mobile application (collectively, “eazycliq”), is managed and operated by Ebha Commerce (“EC”, “we”, “us” or “our”) is managing and operating the mobile application/website and tablet applications available at www.eazycliq.com (collectively referred to as the “eazycliq”, or “Website” or “App”), which inter alia facilitate the sale and purchase of products and services listed and sold (“Products”) on the Website.

Ebha Commerce (www.eazycliq.com) currently offers Home delivery for purchases made on its Services. All Orders placed Online at www.eazycliq.com will be delivered at your door step.

In case there is a delay in delivering the order to you – either due to EC’s own internal reasons or due to your unavailability – EC is not obligated to compensate you for the inconvenience. You are liable to pay the entire amount of the order before or at the time of delivery.

For Cash On Delivery, if you choose to pay by a credit/debit card or any of the UPI mode at the time of delivery, EC will make its best efforts to receive the order amount through a card swipe machine or UPI mode. However, in the event of any technical issues, you are required to make the payment by cash. You agree to not delay payment or seek further time to make the payment once the order is delivered.

EC reserves the sole right to compensate you for any inconvenience caused. A decision to compensate you for any inconvenience is at the sole discretion of EC and could happen only through digital payments. Any compensation paid by EC will be a separate transaction done through digital payment transfer. You cannot deduct any agreed compensation amount from the order amount.

You agree to pay the entire order amount (net of any returned items) in full at or before the time of delivery. Exceptions cannot be made in any circumstances.

Delivery Time Lines:

The Delivery Timelines may vary due to any of the reasons but EC will put in all the effort to process an order within 24 hours from receiving the order online. Please note all items (including gifts) will be shipped with an invoice mentioning the price.

EC will make its best efforts to service all orders accurately and on time. However, if in certain pressing situations (including force majeure), we are unable to fulfill an order we will not compensate you for the delay or the non-delivery of the orders.